

Target audience

- Experienced project managers and project directors.
- Operations directors in charge of projects or managing project managers

Pre-requisites

- Good basic project management skills or prior completion of 'Effective Project Team Work'

Objectives

- Develop your vision as a project manager.
- Anticipate and be proactive.
- Respond to events and tap opportunities.
- Win over project stakeholders.

On-the-job benefits

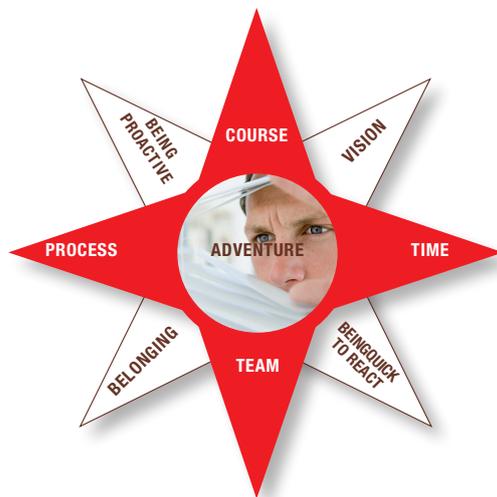
- Awareness of how your attitude can shape project success
- Bolder decisions, based on keener awareness of risks and opportunities
- Project success, even in the most complex situations
- Outstanding day-to-day project management

Benefits for the company

- Projects delivered on time, on budget and to the specified performance standards, and optimised solutions
- Greater ability to seize opportunities that maximise the project's added value
- Lower risks for the company through project risk-management
- Teams pulling together in the same direction to achieve their objective

Special features of this course

The four key approaches of a project manager



- 1]** Vision: identifying and meeting customer needs
- 2]** Proactiveness: dealing with uncertainty so you can make decisions and take action
- 3]** Responsiveness: dealing with risk and seizing opportunity
- 4]** Winning people over: striking a balance between project stakeholders

The keys to project management

- > Aim to satisfy the customer's need as best possible rather than simply meeting the specifications
- > Compensate when things go wrong on the stakeholder's side because of unknown, uncertain or inaccurate information
- > Consider the decision in the light of the risks
- > Give all of the stakeholders an opportunity to announce both good and bad news
- > Empower project-team members to seize all the opportunities that arise
- > Harness energy and spur into action

Learn by doing, using three different approaches

The project manager:

Through a variety of micro-situations, become aware of your impact on others and feel the effects of the new approaches or attitudes suggested.

The project manager and the project team:

Try out different project group dynamics and gauge the effect on how productively the team works and how good the results are.

The project manager and risk:

Assess yourself in a high-risk situation.

